

## Terms & Conditions

**Equipment Requirements:** Air source heat pumps must be listed on the Mass Save Heat Pump Qualified Product List. Refer to [MassSave.com/HPQPL](https://masssave.com/HPQPL). Integrated controls must be listed on the integrated control qualified product list. Refer to [MassSave.com/ICQPL](https://masssave.com/ICQPL).

**Rebate Form:** This rebate form must be filled out completely, truthfully and accurately. The customer must date and submit the completed rebate form along with all required documentation for specific rebates and/or incentives. By submitting the rebate form, the customer agrees to abide by these Terms and Conditions. Program is subject to change without prior notice, including rebates and incentive levels.

**Time Limit:** Qualifying units for equipment rebate must be purchased and installed between January 1, 2024 and December 31, 2024. Applications must be postmarked by February 28, 2025.

**Payments:** From the time the rebate form is processed and approved, please allow 6-8 weeks for payment. Payment processing will take longer if information or documentation is missing. For customers that wish to designate their rebate payment directly to their contractor, contractors must first register with and be approved by the Sponsors of Mass Save. If contractors are not registered and approved, or if the payee information is different from the account holder information, additional time will be needed for payee verification.

**Geographic Requirements:** Offers valid only for residential customers in Massachusetts where Berkshire Gas, Cape Light Compact, Eversource, Liberty, National Grid or Unitil is the Program Sponsor.

**Rebate Limitations:** This rebate is only available to existing account holders and is not applicable to new construction project. Installation must be completed by a participating Mass Save Heat Pump Installer Network Contractor to be eligible for rebates. This rebate is only available to residences that are occupied full time during the winter heating season. This rebate may not be combined with any other utility or energy efficiency service provider offer for the same equipment. This limitation does not apply to the HEAT Loan financing program. Other, non-Mass Save rebates or incentives may also be used. Rebate amount not to exceed the total installation cost and may be subject to change without notice.

**Proof of Purchase:** A copy of the customer's invoice listing the total install cost for each system must accompany each rebate form. The invoice must indicate the equipment outdoor and indoor unit model numbers, installation date and address, total install cost and proof of payment.

**Approval and Verification:** The participating Sponsor reserves the right to conduct field inspections to verify installations prior to payment.

**Tax Liability:** Sponsors will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

**Endorsement:** Sponsors do not endorse any particular manufacturer, product, system design or technology in promoting these offers.

**Limitation of Liability:** Sponsors and their rebate administrator's liability is limited to paying the rebate and incentive specified. Sponsors and their rebate administrator are not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

**Liability & Release:** As part of the consideration for participating in the program, customer hereby releases and shall indemnify, hold harmless and defend the program Sponsors, their affiliates and member utilities and energy efficiency service providers, and the rebate administrator from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of the equipment at the premises or any material and labor required for such installation.

**Warranties:** SPONSORS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Program administrators make no warranties or representations of any kind, whether statutory, expressed or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

**Electric Benefits:** Other than the energy cost savings realized by customer, the Sponsor is entitled to 100% of the benefits and rights associated with the energy-efficient measures, including without limitation ISO-NE products and all other attributes, credits or products associated therewith under any regional initiative or federal, state or local law, program or regulation, and customer waives, and agrees not to seek, any right to the same.



# 2024

## Residential air source heat pump rebate form



## Up to \$10,000 per home

WE ARE MASS SAVE®:



EVERSOURCE



NATIONALGRID



WE ARE MASS SAVE®:



EVERSOURCE



NATIONALGRID



**Rebate not to exceed total install cost. Limit one (1) whole-home rebate per home. Partial-home rebates not to exceed maximum of \$10,000.**

### How it works

- 1. Prepare your home\*:** Taking steps to air seal and insulate your home will ensure that it is ready for your new heat pump system and will help reduce overall energy consumption. Learn more at [MassSave.com/EfficiencyFirst](https://masssave.com/efficiencyfirst)
- 2. Work with a Mass Save\* heat pump installer:** Heat pumps work best when correctly sized and designed for your home. Working closely with a qualified contractor will help ensure your system is designed to meet your heating and cooling needs. Find a qualified installer at [MassSave.com/FindAHeatPumpInstaller](https://masssave.com/findaheatpumpinstaller)
- 3. Consider financing:** Interested in 0% financing? Apply for a Mass Save HEAT Loan prior to installing your equipment. Learn more at [MassSave.com/HEATLoan](https://masssave.com/heatloan)
- 4. Upon completion** of these steps and your heat pump installations, claim your rebate by submitting all required documentation.

**Online:**  
[MassSave.com/Savings](https://masssave.com/savings)

**Mail:**  
Mass Save Residential Heating & Cooling Program  
1337 Massachusetts Ave, PO Box #228,  
Arlington, MA 02476

### Required documents

- Completed and signed rebate form
- Copy of your invoice from a contractor participating in the Mass Save Heat Pump Installer Network (HPIN) attached, including:
  - Contractor name and address
  - Outdoor and indoor equipment model numbers
  - Integrated control model number(s), if applicable
  - Installation date
  - Installation address
  - Total install cost for each system
  - Proof of payment
- Completed and signed Whole-home Verification Form, if pursuing Whole-home Rebate

**\*Demonstration of sufficient weatherization is a requirement for Whole-home rebates. Refer to the Whole-home Heat Pump verification Form for details.**

### ELIGIBILITY CHECK

Customer (Must select one)	<input type="radio"/>	Residential customer replacing oil, propane or electric resistance heating systems where Cape Light Compact, Eversource, National Grid or Until is the Mass Save Electric Sponsor
	<input type="radio"/>	Residential customer replacing natural gas heating systems where Berkshire Gas, Eversource, Liberty Utilities, National Grid or Until is the Mass Save Natural Gas Sponsor <sup>1</sup>
Equipment	<input type="radio"/>	Equipment installed between January 1, 2024, and December 31, 2024 by a contractor participating in the Mass Save Heat Pump Installer Network
	<input type="radio"/>	Equipment is listed on the Mass Save Heat Pump Qualified Product List.
	<input type="radio"/>	Equipment is new and installed to replace existing oil, propane, natural gas or electric baseboard (resistance) as primary heating system
Installation (Must select one)	<input type="radio"/>	Partial-home rebates: an integrated control from the Mass Save Integrated Control Qualified Product List installed for heating zones where propane, oil or natural gas will remain in use
	<input type="radio"/>	Whole-home rebates: home sufficiently weatherized <sup>2</sup> prior to heat pump installation and a Whole-home Heat Pump Verification Form must be completed and signed
Timeframe	<input type="radio"/>	Rebate form and supporting documentation must be received by February 28, 2025

1. Customers in municipal electric territories are eligible for heat pump rebates if they are a natural gas heating customer of one of the Sponsors of Mass Save.

2. Sufficient weatherization can be demonstrated by satisfying at least one of the following requirements: (A) home was built during or after 2000, (B) Home Energy Assessment report indicates less than \$1,000 worth of weatherization recommended, or (C) weatherization recommendations made during or after 2013 have been completed.

INDICATE YOUR MASS SAVE SPONSOR(S) AND ACCOUNT NUMBER(S)				
<b>ELECTRIC SPONSOR INFORMATION (REQUIRED IF DISPLACING OIL, PROPANE, OR ELECTRIC RESISTANCE)</b>				
<input type="radio"/> Cape Light Compact	<input type="radio"/> National Grid	Electric Account Number:		
<input type="radio"/> Eversource	<input type="radio"/> Until			
<b>GAS SPONSOR INFORMATION (REQUIRED IF DISPLACING NATURAL GAS)</b>				
<input type="radio"/> Berkshire Gas	<input type="radio"/> Liberty	<input type="radio"/> Until	Natural Gas Account Number:	
<input type="radio"/> Eversource	<input type="radio"/> National Grid			
CUSTOMER INFORMATION				
Account Holder Name:		Phone:	Email Address:	
Installation Address:		City:	State:	ZIP:
Mailing Address:		City:	State:	ZIP:
INSTALLER INFORMATION (MUST PARTICIPATE IN THE MASS SAVE HEAT PUMP INSTALLER NETWORK)				
Company Name:		HPIN Company ID:		
Contact Person:		Phone:	Email Address:	
Mailing Address:		City:	State:	ZIP:
Payee for Rebate if Different From Customer <input type="radio"/> Installer <input type="radio"/> Other				
REBATE PAYEE (IF OTHER SELECTED ABOVE)				
Payee Name:		Phone:	Email:	
Mailing Address:		City:	State:	ZIP:
<small>If rebate is being assigned to someone other than the account holder, please see terms and conditions.</small>				
REBATES AVAILABLE				
Equipment Type	Rebate Type	Efficiency Requirements	Rebate Amount	
Air Source Heat Pumps	Whole-home	Refer to <a href="https://masssave.com/hpqpl">MassSave.com/HPQPL</a>	\$10,000 per home	
	Partial-home		\$1,250 per ton, up to \$10,000 per home	
PROJECT INFORMATION				
Is this property occupied by an owner or a renter? <input type="radio"/> Owner <input type="radio"/> Renter			Assessment Site ID*:	
Housing Type: <input type="radio"/> Single-Family (1-unit, detached) <input type="radio"/> 2-4 unit building <input type="radio"/> 5+ unit building			Total Home Square Footage:	
If installed in a multi-family home with 2-4 units, how many units will the heat pump system(s) heat and cool? <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4				
Pre-Existing Heating Type: <input type="radio"/> Oil <input type="radio"/> Propane <input type="radio"/> Electric Resistance <input type="radio"/> Natural Gas				
Rebate Type Requested: <input type="radio"/> Whole-Home Rebate** <input type="radio"/> Partial-Home Rebate				
<small>*Assessment Site ID provided during Home Energy Assessment. **Apart from townhouses, customers in 5+ unit buildings are not eligible for Whole-home heat pump rebates.</small>				
EQUIPMENT INSTALLED (CANNOT APPLY FOR MULTIPLE REBATE OFFERS FOR SAME EQUIPMENT INSTALLATION)				
Integrated Control Model #:		Integrated Control Switchover Temperature (°F):		
Install Date	AHRI Certified Reference #	AHRI Cooling Capacity BTUs	# of Tons (1 ton = 12,000 BTUs)	Area Served (sq. ft.)
CUSTOMER ACCEPTANCE OF TERMS				
I certify that all statements and information, including any attachments, made in this rebate form are correct, complete, true and accurate to the best of my knowledge, and that I have read and agree to the Terms and Conditions on this form. I understand that any false, fraudulent or incorrect information in this form or any of the attachments is grounds for nonpayment or return of any rebates, suspension or termination from future Mass Save programs and may be subject to referral to applicable government agencies for further appropriate action.				
→ Customer Signature:				Date:

Please allow up to 6-8 weeks for rebate processing.

**FOR MORE INFORMATION, CALL 888-855-0340 OR EMAIL [MAREBATES@RESOURCE-INNOVATIONS.COM](mailto:MAREBATES@RESOURCE-INNOVATIONS.COM).**